



CITY OF SUNRISE BEACH VILLAGE

124 Sunrise Drive, Sunrise Beach, Texas 78643-9283

(325) 388-6438
Fax (325) 388-6973

comptroller@sunrisebeachtx.gov
www.sunrisebeachtx.gov

Welcome to the City of Sunrise Beach!

Only three simple steps to get your water service started:

- 1.) Complete a New Service Agreement for the **City of Sunrise Beach**.
- 2.) Give a 24-hour notice.
- 3.) A deposit of \$250.00 payable to City of Sunrise Beach (check or money order) is required prior to service being established.

To return the Application, please:

- Mail or deliver to: The City of Sunrise Beach,
124 Sunrise Dr.,
Sunrise Beach, TX 78643

****Please make all payments payable to City of Sunrise Beach****

When your new service is established and a new account number is issued, visit <https://www.eonlinebill.com/bapp/sunrise/index1> to review setting up automatic payment options (convenience fees may apply).

Additionally, you can choose paperless billing as well as other options that can make paying and receiving your utility bill trouble-free.

UTILITY SERVICE APPLICATION & AGREEMENT

- I. **PURPOSE: City of Sunrise Beach** is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this Service Agreement before we begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this Service Agreement.
- II. **PLUMBING RESTRICTIONS:** The following undesirable plumbing practices are prohibited by State regulations:
- A. No direct connection between the public drinking water supply and potential sources of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by installation of an airgap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **AGREEMENT TERMS:** The following are the terms of the Service Agreement between:

The City of Sunrise Beach, (the "Water Provider") and

(Customer Signature - Required)

- A. The Water System will maintain a copy of this Service Agreement as long as the Customer and/or premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's business hours.

C. The Water System shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.

D. The Customer shall immediately correct any undesirable plumbing practice on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. **ENFORCEMENT:** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

Do you have any Of the following? **Irrigation System** **Pool,**
 Hot Tub **Water Softener** **None**

You must notify City of Sunrise Beach if any of the above are installed after moving in. If any of the above are noticed at the time of turn on, The City of Sunrise Beach will not turn on services until all requirements are met.

Customer Information (please print): ***Indicates Information is Required**

*Last Name: _____ *First Name _____

*Driver's License _____
(State) (DL#)

*Service address: _____

Mailing address (if different): _____

*City _____ *State _____ *Zip Code: _____

*Home Phone: _____ Work Phone: _____

*Email Address: _____

*CUSTOMER SIGNATURE: _____

*Date Service to Begin _____

Spouse or 2nd account holder's name _____

*Driver's License No. _____
(State) (DL #)

***(If leasing/renting information below is required application.)**

Renting Leasing Owning

Owner's Name: _____

Address: _____

Telephone: _____

Confidentiality Agreement

NOTICE ABOUT CONFIDENTIALITY OF CUSTOMER INFORMATION

Chapter 182 of the Texas Utilities Code as amended in 2021 by House Bill 872 provides that a government-operated Municipal Utility District may not disclose personal information (customer's address, telephone number, and social security number) in a customer's account, or any information related to the volume or units of utility usage or amounts billed or collected for such utility usage, unless the customer elects to allow such information to be disclosed.

The Utilities Code requires the District to provide notice of the customer's right to allow disclosure of his or her information. Therefore, if you wish to allow disclosure of your personal information, please check the box below and return this form to the District.

NOTE: The District is allowed to disclose information in a customer's account record to federal, state or local government officials; to District employees, officials and operations personnel; to consumer reporting agencies; to a contractor or subcontractor approved by and providing services to the District, the state, a political subdivision of the state, or the United States; or to any other provider of utility services.

Authorization to Disclose Customer Information

PLEASE CHECK BOX IF ALLOWING DISCLOSURE OF PERSONAL INFORMATION

The undersigned customer allows the District to disclose the customer's account information and personal information as identified by Texas Utilities Code.

Signature

_____/_____
Date

Printed Name

Mailing Address

Town/State

Zip



WASTE CONNECTIONS
Connect with the Future

2024

City of Sunrise Beach Village Trash/Recycle Schedule

Residential Trash Service
Weekly

Weekly Trash and
Residential Recycle EOW

Holiday Closure-Any service post holiday will move over 1 day
(Thanksgiving Day, Christmas Day, New Year's Day)

January

S	M	T	W	T	F	S
	1	2	3	4	5	5
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

April

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	7	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

October

S	M	T	W	T	F	S
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

February

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

May

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

March

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	15	15
16	17	18	19	20	28	22
23	24	25	26	27	28	29
30						

September

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

December

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

SINGLE STREAM RECYCLING



AIM FOR MAXIMIZED RECYCLING

Cart Placement Guidelines

To ensure our trucks can safely collect your trash and recycling, please adhere to the following guidelines.

Avoid placing carts under trees and power lines



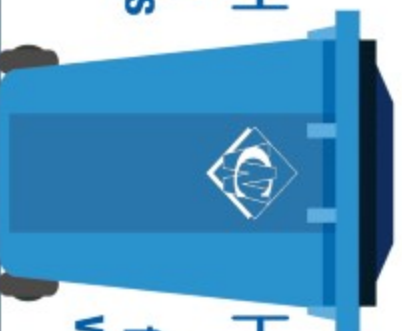
5ft

Away from cars and mailboxes



3ft

Between containers



5ft

Place bins facing forward, wheels against the curb



Please place all containers no more than 3ft from the road for service



Please place your cart out before 7am on collection days



Make sure no cars are parked in front of your containers



For our safety, please keep carts weight under 80lbs