



# **Beyond Leak Alerts: Leveraging AMI to Engage Families in Unexpected, Creative, and Fruitful Ways**

*Nate Conroy, STEM Hero*



Beyond Leak Alerts:  
Leveraging AMI  
to Engage Families  
in Unexpected,  
Creative, and  
Fruitful Ways

# But not just engage...

*“How AMI Can Let You Drive  
Conservation, Program Adoption,  
and Good Will,  
Without Losing Your Marbles”*

# Lessons Learned:

- 1) Follow teachers' lead
- 2) Keep it real
- 3) But make sure everyone can participate
- 4) And don't forget about those utility benefits

# But wait!

*“Why is some guy from rainy Oregon telling us about Texas water conservation?!”*



Advancing a More Sustainable Water Future  
**WATERSMART**  
INNOVATIONS  
Founded by Southern Nevada Water Authority

Advanced Metering Infrastructure  
(AMI) for Conservation Programs





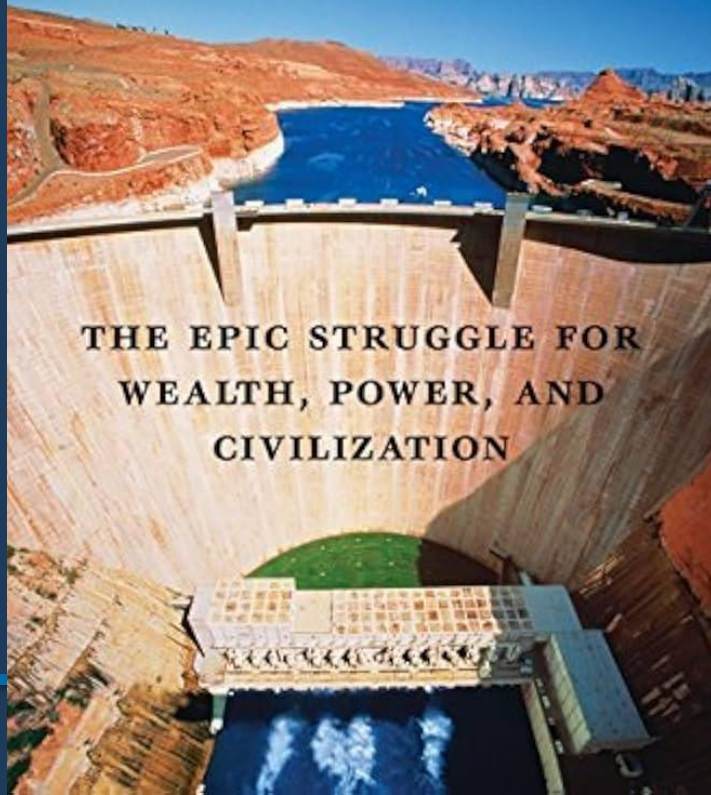


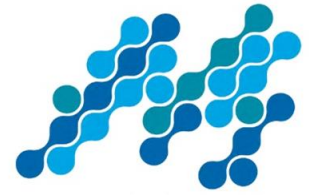


STEVEN SOLOMON

# WATER

THE EPIC STRUGGLE FOR  
WEALTH, POWER, AND  
CIVILIZATION





THE WATER COUNCIL  
SERVING THE WORLD WATER HUB

THE  
WALL STREET  
JOURNAL.

**But, yikes!**

*“Almost no one  
is logging in!”*

Rochelle, Teacher,  
Bradley Tech High School:

*“My students are  
awesome at filling out  
worksheets, and I hate it”*

# Water use highest in poor areas of the city

Neighborhoods filled  
with homes that have  
outdated plumbing

By BEN POSTON  
@journal-sentinel.com

*“But, honestly  
your website kind of stinks!”*

Would students even care about meter data?

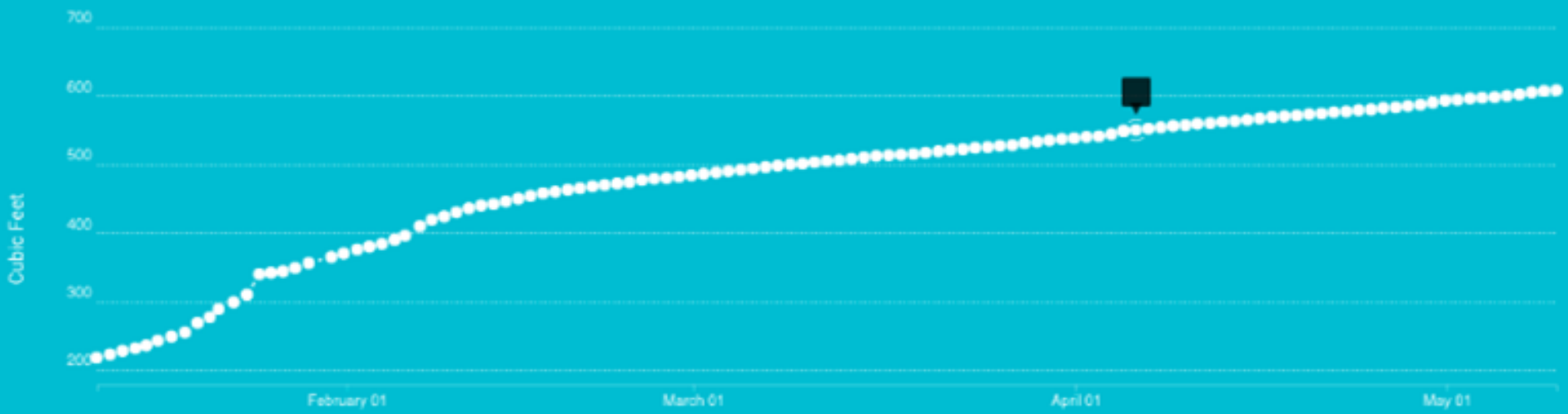


**BOYS & GIRLS CLUBS**  
OF GREATER MILWAUKEE

*“My students  
have developed an **addiction**  
to placing their results in your system”*

Student #2 Usage Graph

Cubic Feet: 550.00  
Fri, 8:25PM

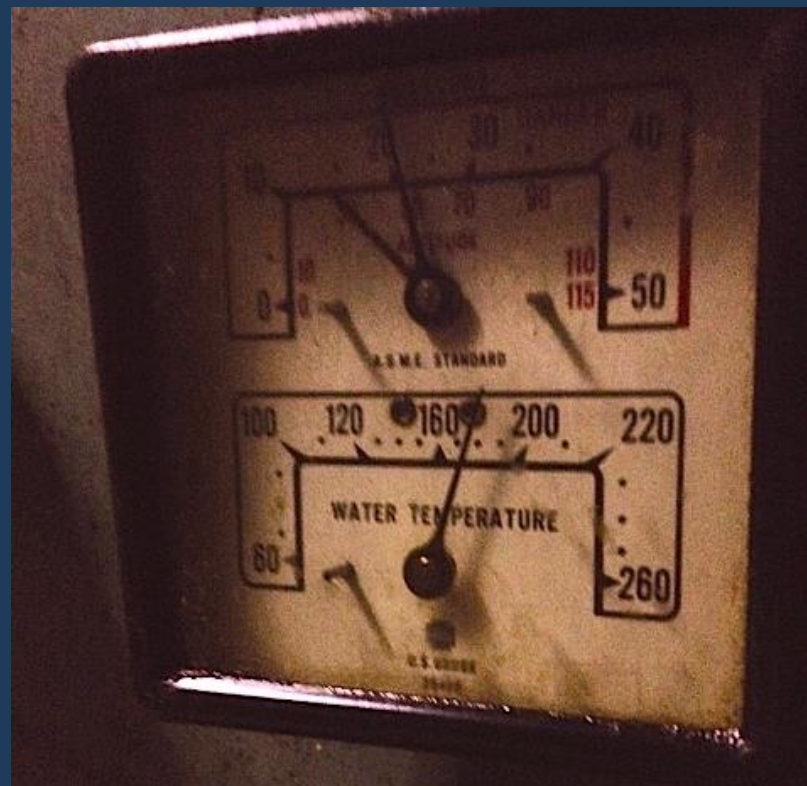


**Shoot! Turns out**  
students are not perfect  
meter readers!

Where's my meter?

Negative water use!

Crazy HUGE consumption!



# Solution!

## Just simulate the results

### Water Calculator





***“Nate! We already have too many canned activities in math and science. Students need us to empower them with messy authentic inquiry! That means making and fixing mistakes.”***

# ¿Dónde Están Mis Medidores?



## Medidor de Agua

En climas más fríos, medidores de agua normalmente están localizados en el sótano, sobre el piso al lado de la pared más cercana a la calle. En climas más calientes, medidores de agua normalmente están ubicados al lado de la calle directamente enfrente de la casa a dentro de una caja.

**\*\*Deslice con cuidado, sin levantar, la tapa del medidor.\*\***

**Describe la ubicación de su medidor de agua (de escritura o dibujo):**

**Encierre en un círculo las unidades de su medidor de agua:**

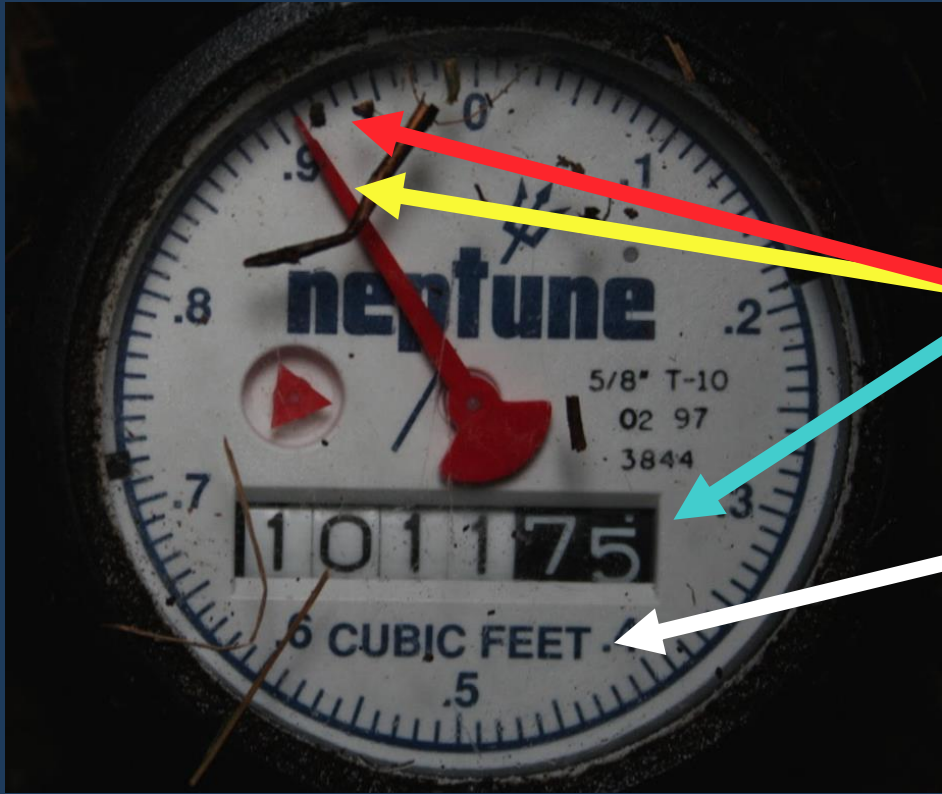
**Cubic feet (cF), Gallons (gal), Cubic meters (M3)**



# What type of meter am I and what's my reading?



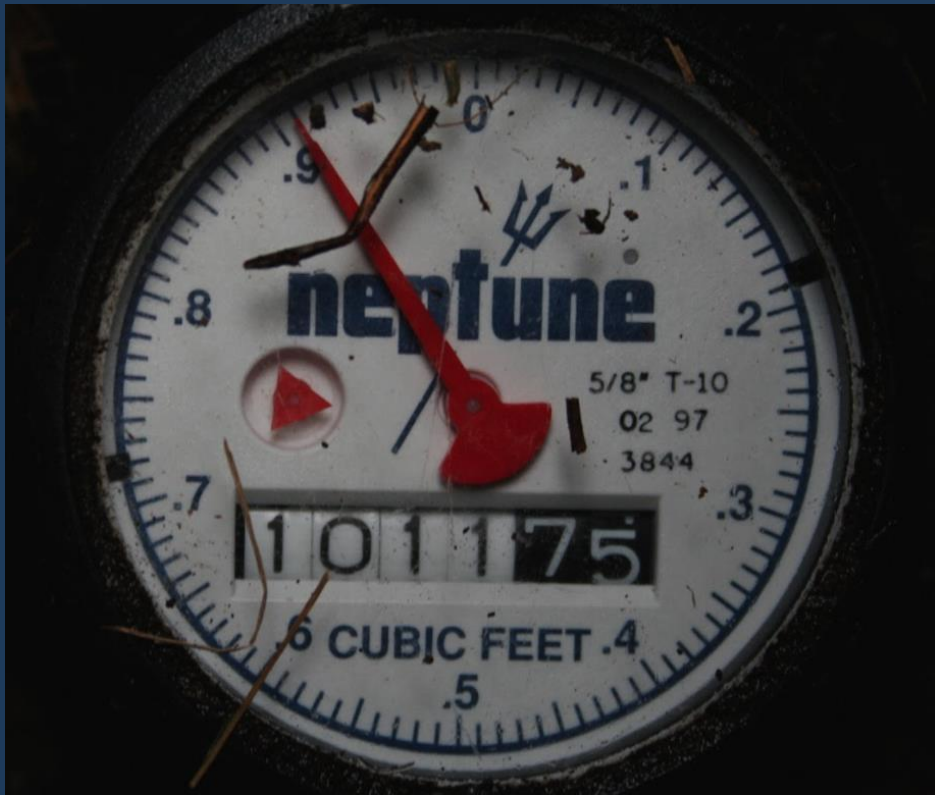
# What type of meter am I and what's my reading?



101174.91

Cubic Feet

# What type of meter am I and what's my reading?



## Help Reading Your Meters

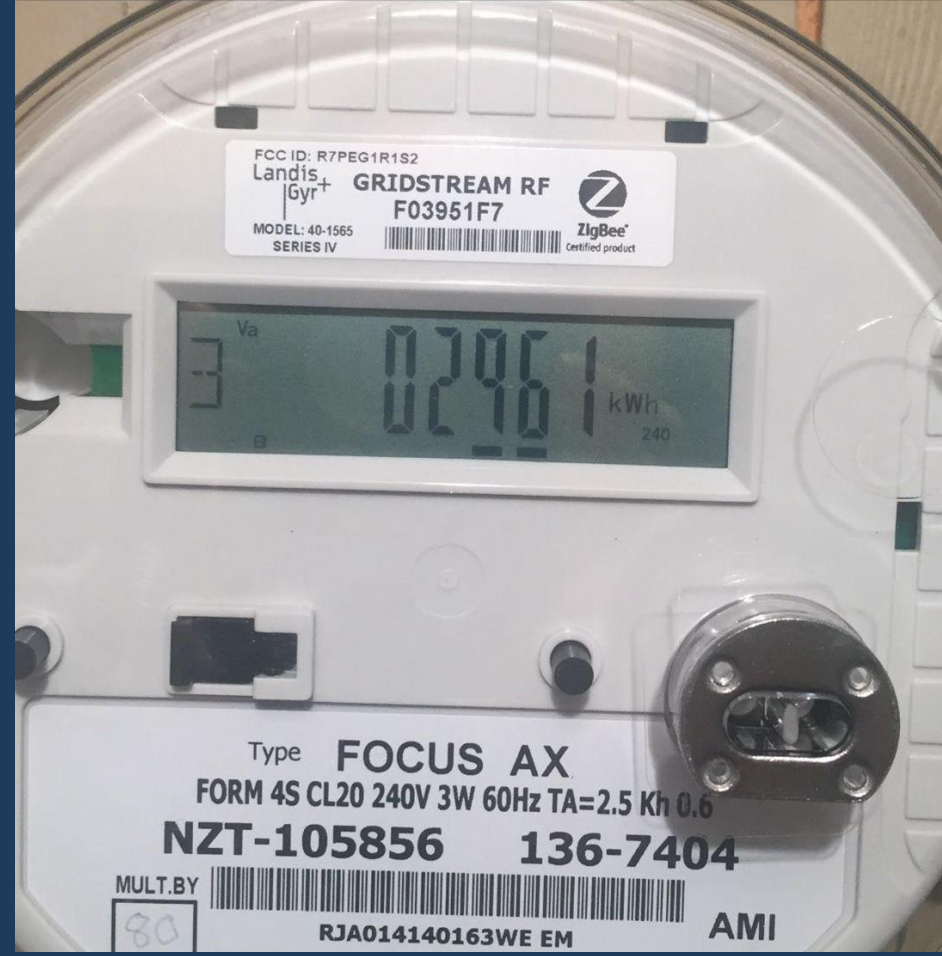
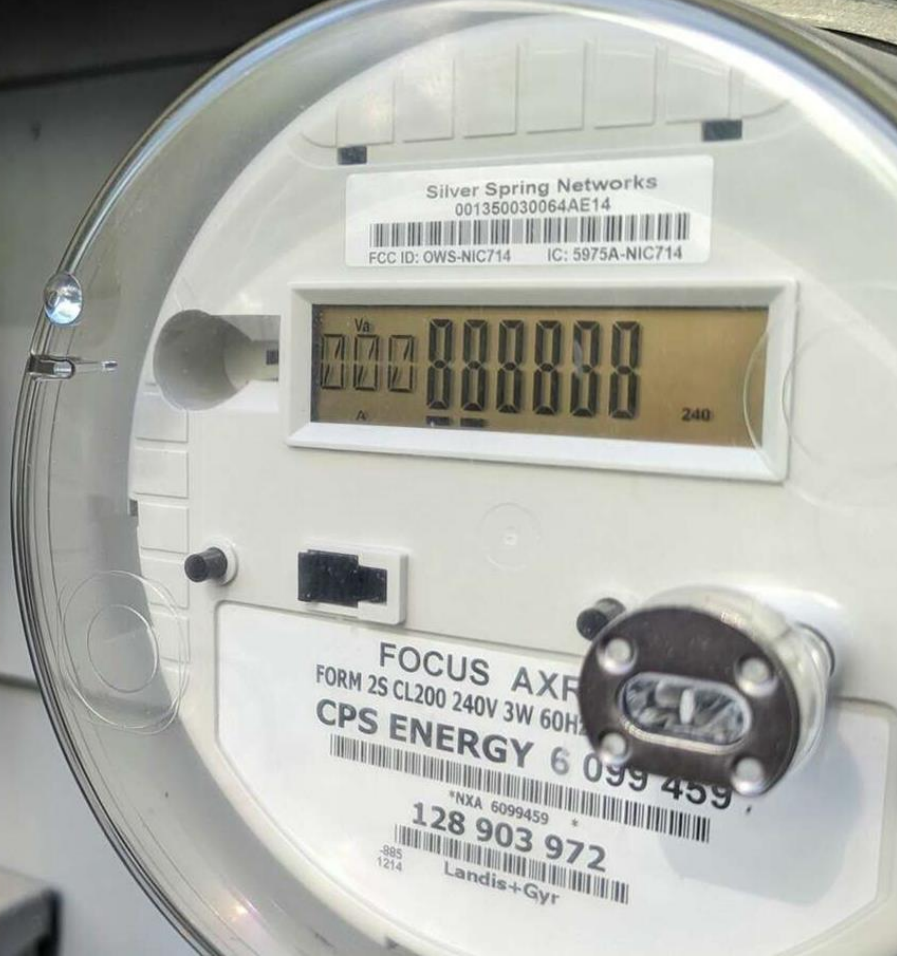
Option 1: Compare To Example Meter Readings

A screenshot of a mobile application interface. The main image shows a digital water meter with a green display showing "000.0" and "36386". A red arrow points to the top of the meter with the text "Leak detection (current usage)". Another red arrow points to the bottom of the meter with the text "Leak detection (current usage)". Below the meter, there is a text box that says "A water meter display that shows a total reading of 36,386 gallons." and "Reading: 36386 Gallons". At the bottom of the screen, there is a row of icons representing different types of meters.

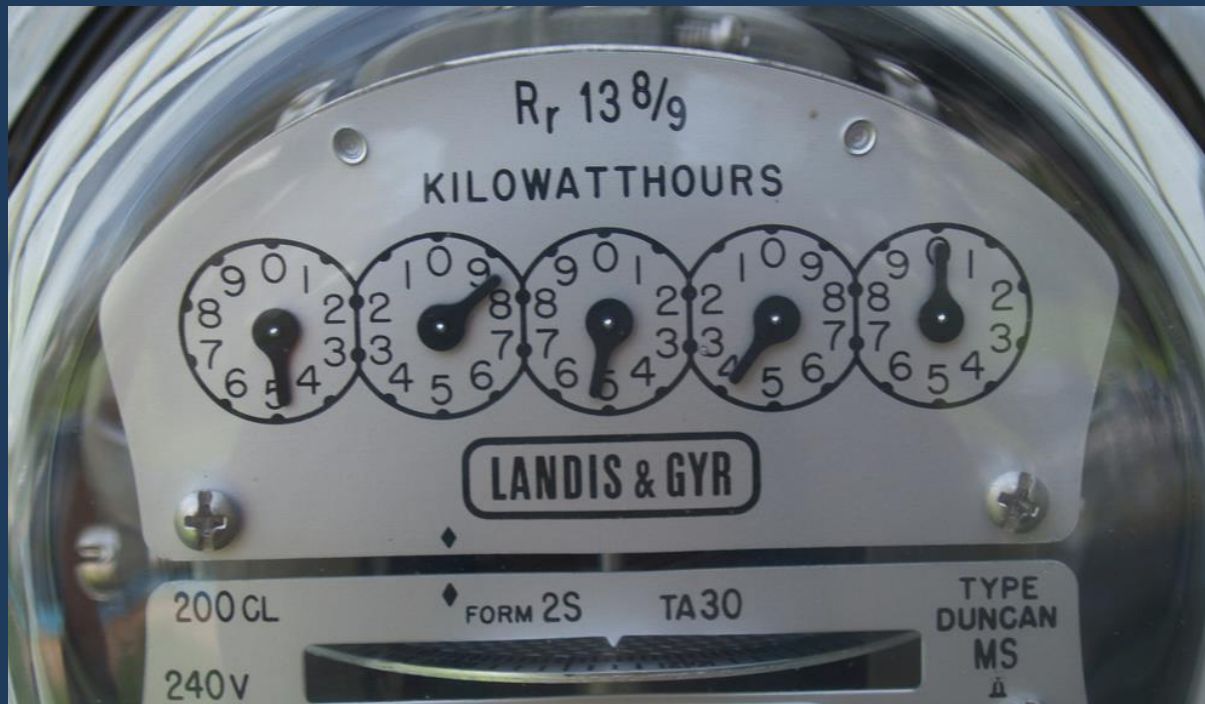
Silver Spring Networks  
001350030064AE14  
FCC ID: OWS-NIC714 IC: 5975A-NIC714



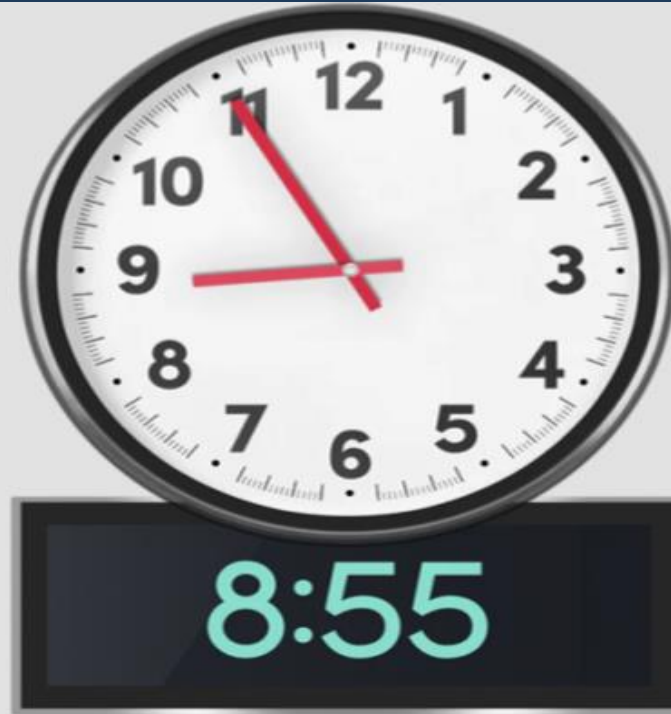
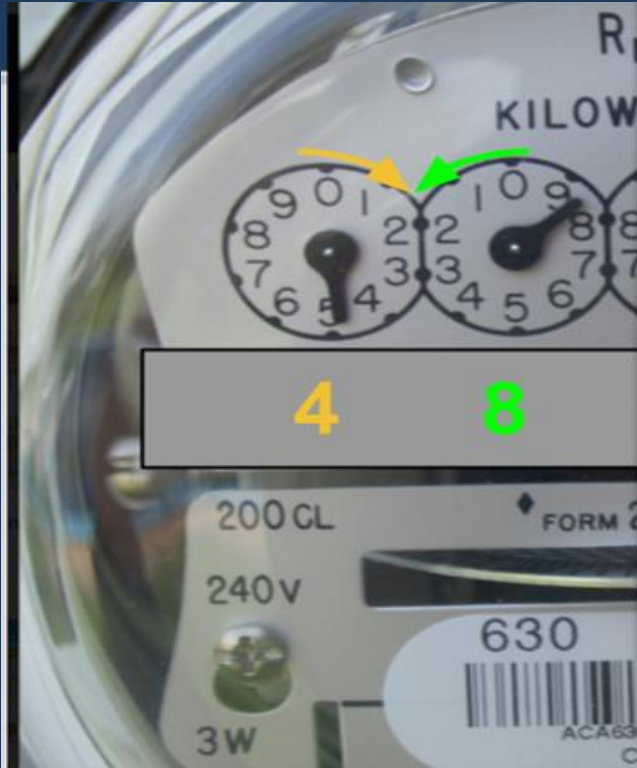
FOCUS AXFR  
FORM 2S CL200 240V 3W 60Hz  
CPS ENERGY 6 099 459  
\*NXA 6099459 \*  
128 903 972  
-885  
1214  
Landis+Gyr



# What type of meter am I and what's my reading?



# What type of meter am I and what's my reading?



“This could help us close the STEM Gap!”



PROJECT LEAD THE WAY  
**PLTW**



**EDUCATION**  
**PARTNER**



**MARQUETTE**  
UNIVERSITY

---

**BE THE DIFFERENCE.**



**LOYOLA**  
UNIVERSITY  
CHICAGO

---

**DEVELOPING CITIZEN-SCIENTISTS**

---

*Effects of an Inquiry-Based Science Curriculum  
on STEM and Civic Engagement*

**THE ELEMENTARY SCHOOL JOURNAL**  
Volume 139, Number 2. Published online October 19, 2018  
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## Center for Research on Lifelong STEM Learning

### STEM Interest Trajectories of Under-served Youth (2014)

Recent research shows that interest in STEM and attitudes towards STEM careers achieved primarily during out-of-school time in early adolescence appear to be the single most important factor in determining children's future career choices (and success) in STEM; particularly among underserved populations.

BLOOM TOWNSHIP HIGH SCHOOL DIST 206  
 100 WEST 10TH STREET  
 CHICAGO HEIGHTS, IL 60411

2-28  
 710  
 BMO HARRIS BANK N.A.  
 CHICAGO, ILLINOIS  
 VOID IN 90 DAYS

No. **206018475**

EXPENSE  
 1147

DATE
<b>11/10/2014</b>
CHECK AMOUNT
<b>\$199.00</b>

PAY \*\*\*One Hundred Ninety Nine and 00/100\*\*\* Dollars

TO **STEMHERO, LLC.**  
 THE **2580 N. OAKLAND AVE, STE. 105**  
 ORDER **MILWAUKEE, WI 53211**  
 OF



⑈ 206018475⑈ ⑆ 071000288⑆ ⑆ 11101477⑈ ⑆

BLOOM TOWNSHIP HIGH SCHOOL DIST 206

CHICAGO HEIGHTS, IL 60411

22990	STEMHERO, LLC.	1147	11/10/2014		206018475
Vendor	Vendor Name	Voucher	Date	Account Number	Check Number

<u>PO Number</u>	<u>Invoice</u>	<u>Amount</u>
150453	5	199.00



## Educating Efficiency and the Role of STEM



**BOYS & GIRLS CLUBS**  
OF GREATER MILWAUKEE

**STEMHERO**  
*Student achievement  
powered by METSHERO*

▶ ⏩ 🔊 31:40 / 1:05:44



### AWE Webinar - Merging Technology and Science to Instill a Water Ethic

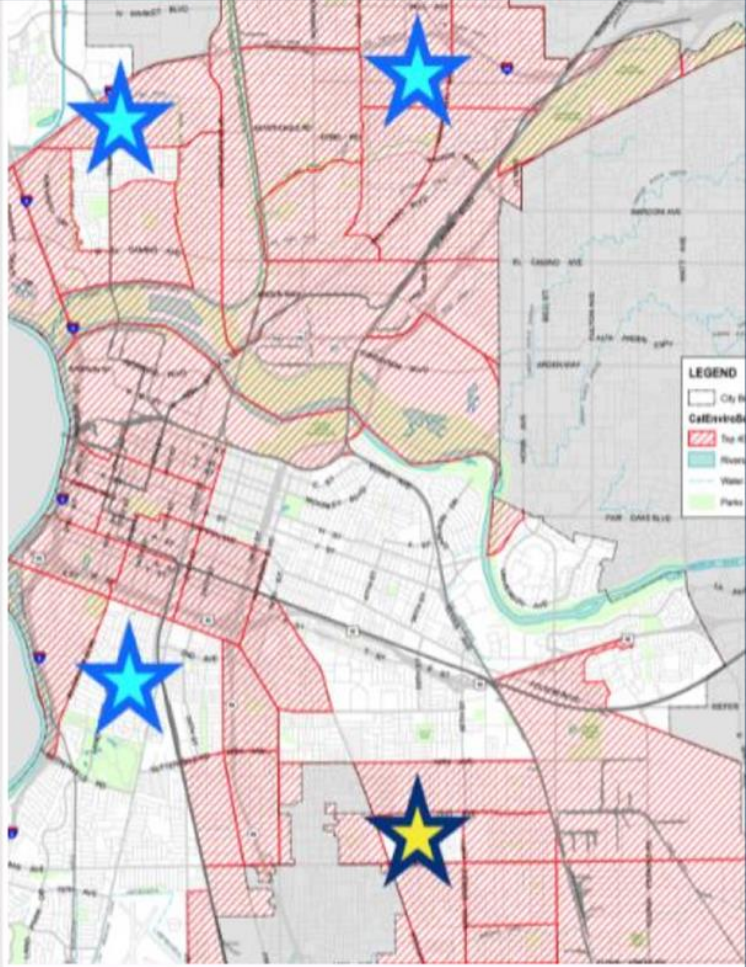
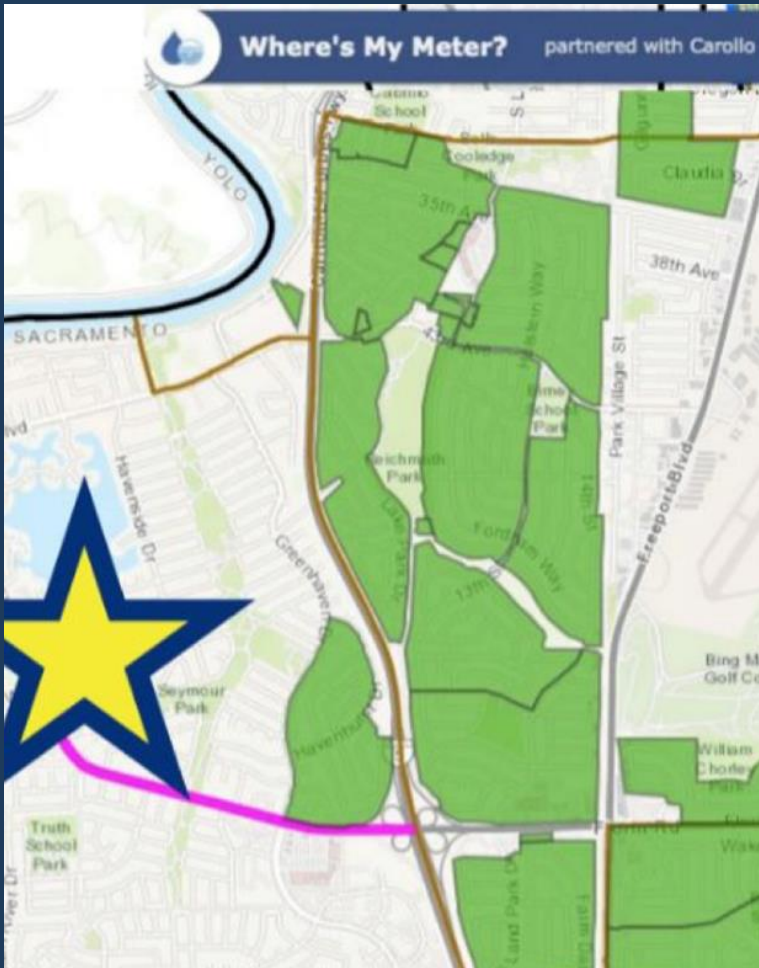


A4WE

 **Subscribe** 220

51 views

# Focus on priority neighborhoods



# METER HERO

Filter by #:

Lakewood High School 0 readings

⚡ Electric meter Stage: 1

Lakewood High School 0 readings

🌿 Gas meter Stage: 1

Lakewood High School 0 readings

💧 Water meter Stage: 1

Bond 0 readings

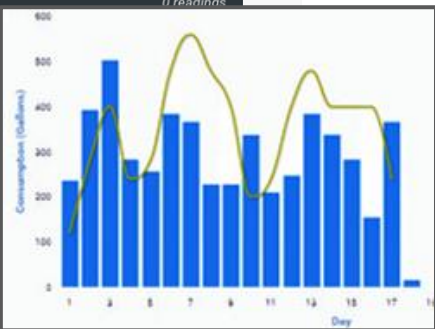
⚡ Electric

Bond

🌿 Gas m

Bond

💧 Water r



# City of SACRAMENTO

## IT'S NOT ME. IT'S YOU.

### SAVE WATER #BREAKUPWITHYOURLAWN



- CAREERS
- PROGRAMS
- SOCIAL
- UTILITY PORTAL
- VIRTUAL TOUR

### City of SACRAMENTO

SERVICES

## Free Leak Repair

A close-up photograph of a chrome faucet with a single drop of water falling from the spout.

## Made possible by: Using less water.

WATER-WISE FLOWER:  
CALIFORNIA GLORY

A close-up photograph of a bright yellow flower.

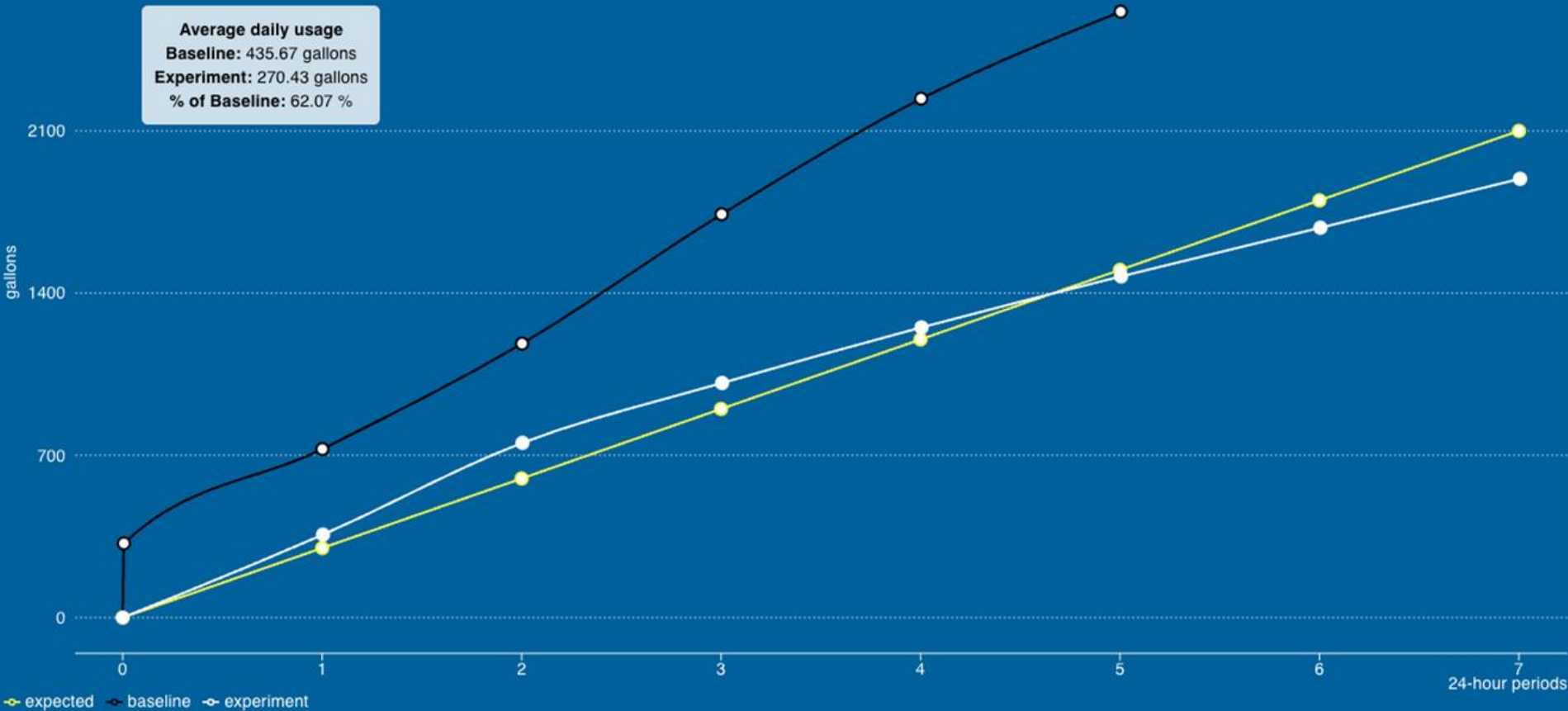
Twitter feed for @SacCityUtilities showing tweets about water conservation and public meetings.

***“But don’t add to my  
workload!***

***I’m already starting to  
lose my marbles!”***



# “We want real-world, data-driven inquiry”



# SIX STEPS TO DIMENSIONAL ANALYSIS

with students' *real data*\*



M T W T F S S

Wk 1



 (Step 1) Predict usage, (Step 2) Choose an efficiency strategy, (Step 3) Identify data source

 (Step 4) Collect 7 daily baseline/control readings, 3 minimum

Wk 2



 (Step 5) Implement efficiency strategy and collect 7 daily experimental readings, 3 minimum

Wk 3



 (Step 6) Analyze your data and communicate your findings

*\*start any day you like, steps do not require class time to complete*



# AP<sup>®</sup> Environmental Science



“Can I just say ‘thank you’ for aligning this so well to the APES curriculum and our science practices?!”  
-- Amy (AP Environmental Science Teacher)

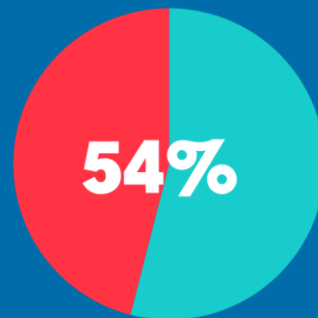
APES  
-VS-  
EVERYBODY



Give students valuable FRQ practice with  
**real and relevant data inquiry.**

**Barely half** of students  
scored a 3 or higher  
on the 2024 APES Exam\*

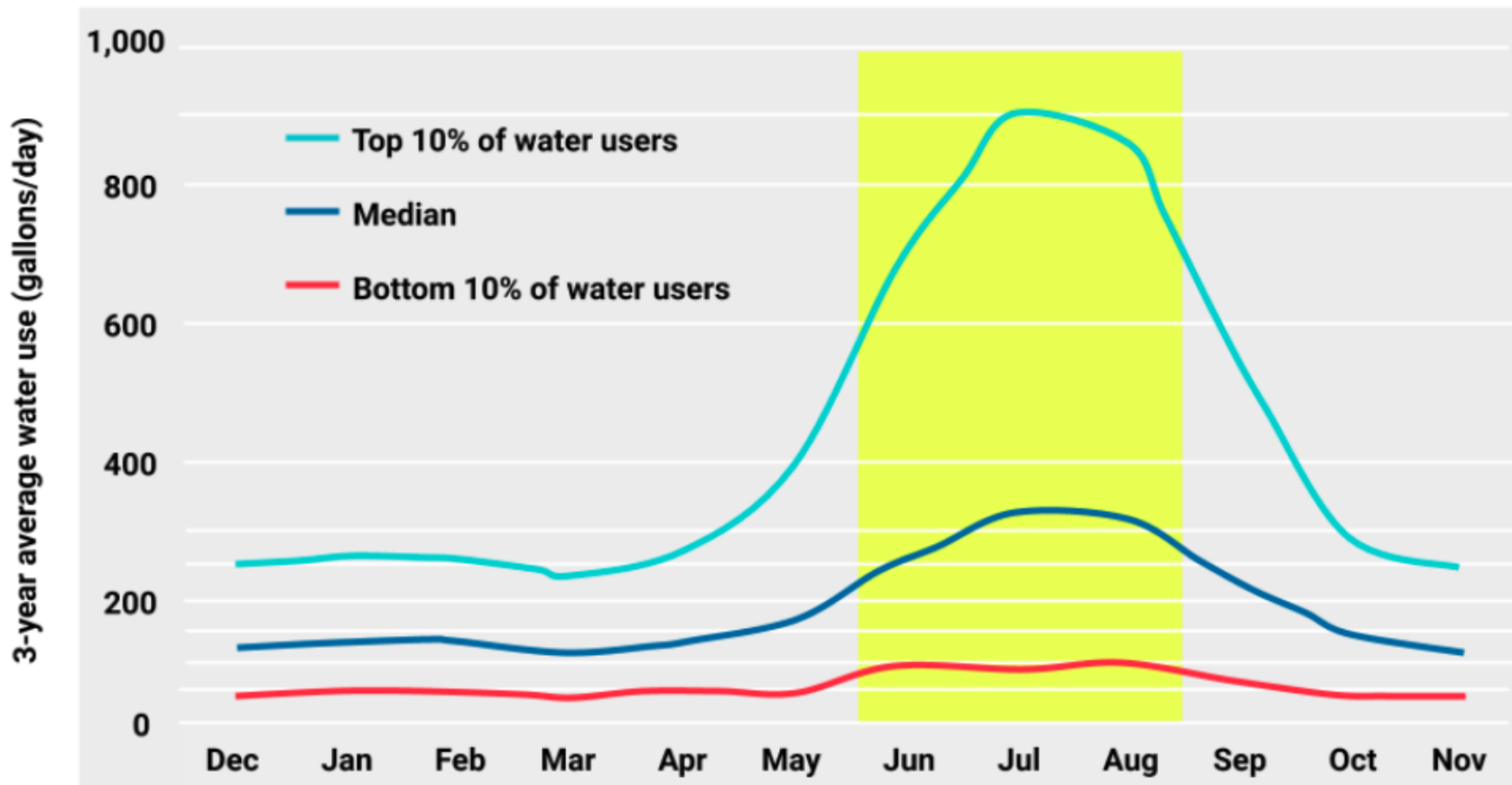
\*Source: The College Board



Trevor Packer  
@AP\_Trevor

With such great performance on MC questions, what keeps AP Environmental Science scores from being as high as some other subjects'? Persistent low performance on open-ended questions:

*Let's change this!*

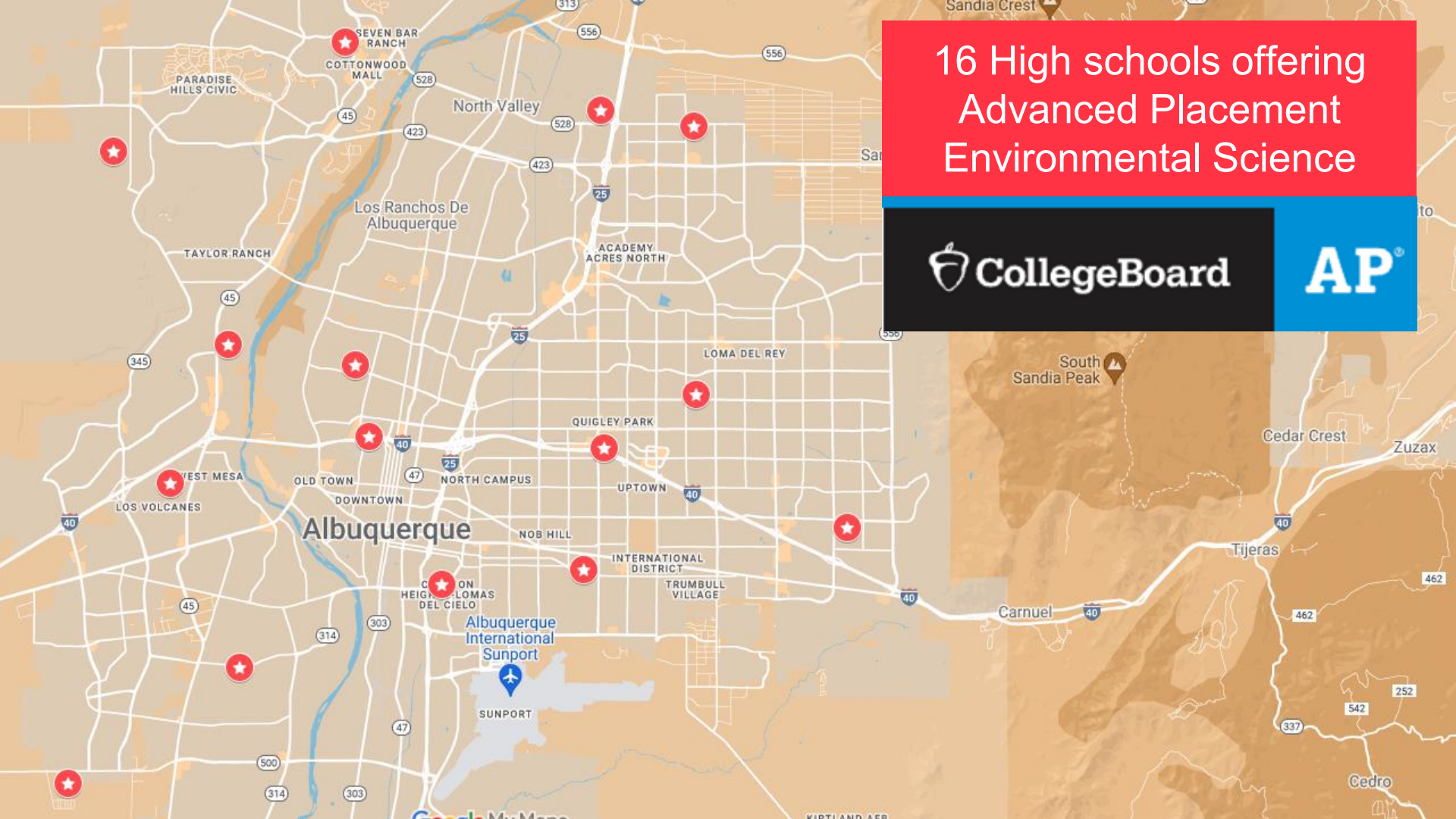


Source: 2,613 single-family homes (not apartment buildings) with the same year-round occupants in Lynden, Washington. Hurst, Eric (2017). *Improving Water-Use Efficiency: Focus on the Outliers*. <https://whatcomwatch.org/index.php/article/improve-water-use-efficiency-focus-on-the-outliers/>

# 16 High schools offering Advanced Placement Environmental Science

 CollegeBoard

**AP**<sup>®</sup>



***“But, what about equity?!”***

*Some students don't  
have access to data at  
home!”*

# Solution!

## Fake meters

### Virtual Home Water Meter

1



(Reading)

(Units)

3/21, 8:13PM  
(Date/Time)

2



(Reading)

(Units)

3/24, 9:35AM  
(Date/Time)

3



4





***“Nate! The magic is that it is students’ own real data! Let’s be creative and find meaningful ways that all students can participate no matter their home situation.”***

How could students without home meter data participate? **Your ideas:**



# Communicate with the family: Purpose and privacy



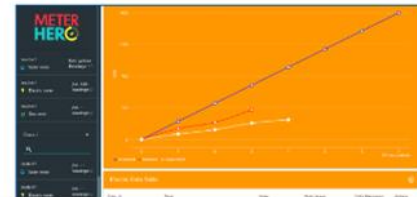
## Participación Familiar Durante de MeterHero

Estimado padre(s)/tutores(es),

Como parte de su curso de Advanced Placement, los estudiantes usarán los medidores de electricidad, gas y / o agua de su hogar para practicar las habilidades de recopilar e interpretar información. Este programa, conocido como MeterHero, es posible gracias a una asociación con la ciudad. Los estudiantes leerán contadores algunas veces a la semana y analizarán el consumo de su propia casa.

El programa de MeterHero tiene cuatro objetivos específicos:

1. Los estudiantes explorarán ejemplos de la vida real relacionados a la ciencia, las matemáticas y la ingeniería en su hogar;
2. Los estudiantes medirán y modelaron su huella personal del agua, electricidad y/o gas natural;
3. Los estudiantes desarrollarán y utilizarán las mismas habilidades de experimentación y medición que científicos e ingenieros utilizan a diario;
4. Los estudiantes evaluarán la eficacia de tecnologías y comportamientos que podrían ayudar a su propia casa a reducir su consumo de servicios públicos.






*“I am having a blast taking pics of my meters to show to the kids and updating my info on the site too!”*

**- Alisa, Teacher**



**STEM**  
**HERO** 

## Meter Hero lets area residents track use and save energy



Gary Porter

Jelsyn Nunez-Castillo reads a water meter at Ginger Tapas Bar and enters the information into an iPhone app. Nunez-Castillo, a Riverside High School senior, monitors water, gas and electric meters as part of his Meter Hero internship.

## Part 1: School Audit of Potential Strategies to Save Water

Complete the sections below. Consult with your teacher and a school facilities person for assistance. Through this audit you'll gather data to support your recommendations for how your school could potentially save water. [Click here for a version of this document in Google Sheets.](#)

### Water Efficiency Strategy 1 - Reduce Water Use Indoors

**How:** Identify water fixtures at your school that could accomplish the same task while using less water.

- Identify water fixtures (showerheads, toilets, faucets, urinals, dishwashers, etc..) that could be upgraded to a more efficient model.
- Use a stopwatch and flow bag to measure actual water consumption.

**Why:** Designers and engineers have figured out how to maintain or increase performance of water fixtures while at the same time reducing how much water they require. If they can't be replaced, a fixture might be retrofitted with items like aerators, motion sensors, and automatic shut-off valves to reduce their water use.

Complete the data table on the following page with information about the water using devices throughout the school building. Add rows if necessary to collect information on all of the indoor devices in your school.

			
Tip: Find the Gallons Per Minute and Gallons Per Flush value by locating "GPM" or "GPF" usually written on the side of the fixture		Example motion sensor	Use a flow bag to calculate actual gallons per minute flow

# CII Conservation too!

“Nate recently led a PD for our high school science teachers and did an outstanding job. Teachers left energized and ready to implement MeterHero. Feedback included that students will be “using real data and taking ownership of learning,” the lessons are “ready to use with real-life data,” and the program “can be implemented ASAP — and it's free!” **Several teachers are already planning a campus competition to reduce water use with MeterHero.**”

Gina Austin  
High School Science Coordinator  
Northside Independent School District





*“Thank you, Megan!  
I’m so glad we kept it real.”*



---

April 20, 2024

10:08 AM

80725.72

---

April 19, 2024

03:48 PM

80716.87

---

A person is sitting at a desk in a classroom, looking at a laptop. Their face is obscured by a large yellow star. The laptop screen shows a video player with a thumbnail of two people and the text "FRESHWATER CONSERVATION". In the background, other students are visible at a table.

**"Were your parents pretty...did they say thanks or anything to you for finding that leak?"**

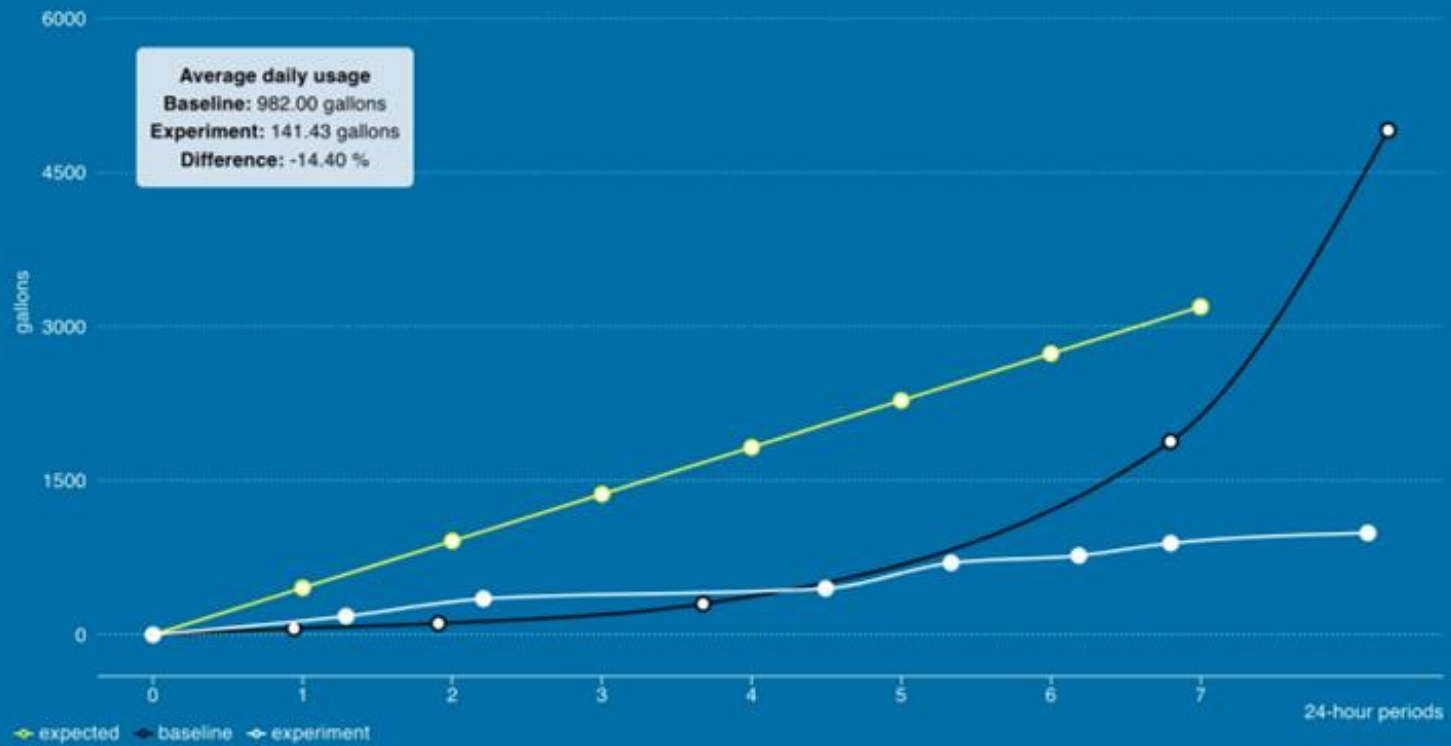
*“Now they can actually monitor [water use]; it becomes their responsibility to see how water fluctuates and then they can associate what activities happened at home, that in turn caused that change in the amount of water use...they could see the trends, **and then we could ask questions, like “why do we see a dip here? what is that indicating to us?”** That kind of critical thinking, reading what the graph is telling us...was really good, and appropriate for the age level”*

“This is awesome!!... I’ll send you a video my kids are making about leaky sinks in the science wing. They want to present it to the principal and the plant manager :) .... This project makes my end of the year bearable :) and wraps up so many APES concepts into something very real for them.”

Senna Vasquez, Science Teacher

John F. Kennedy High School, Sacramento, CA

# Water Usage Chart





ham5432 Unit: gallons  
Water meter Readings: 14

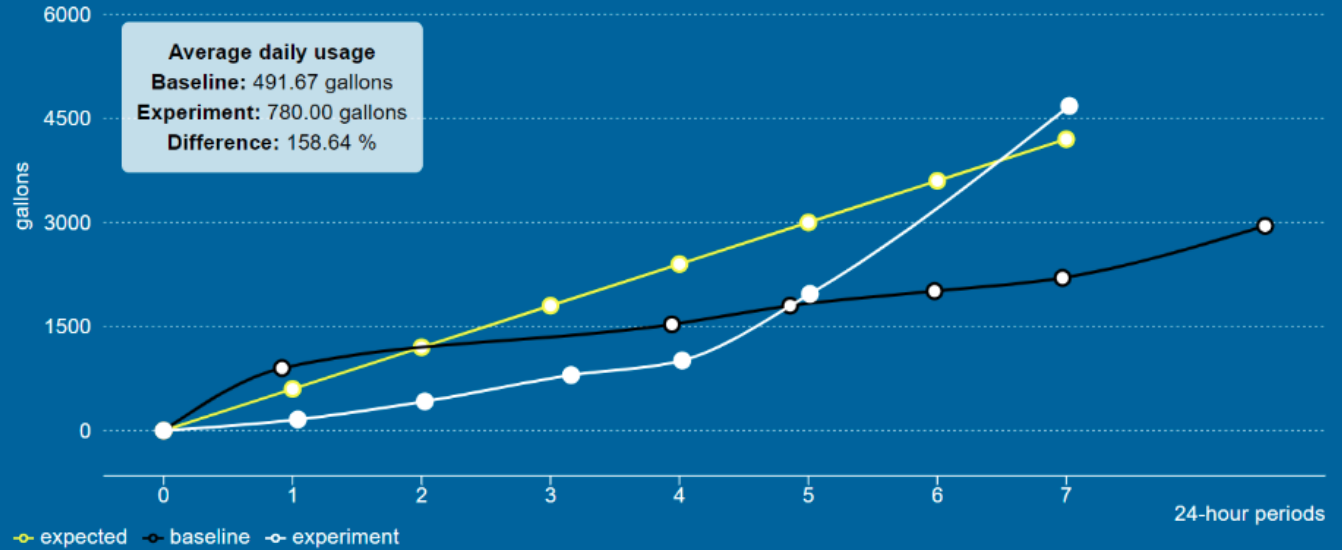
ham5432 Unit: - -  
Electric meter Readings: 0

ham5432 Unit: - -  
Gas meter Readings: 0

Classmates' meters

Classmate Unit: gallons

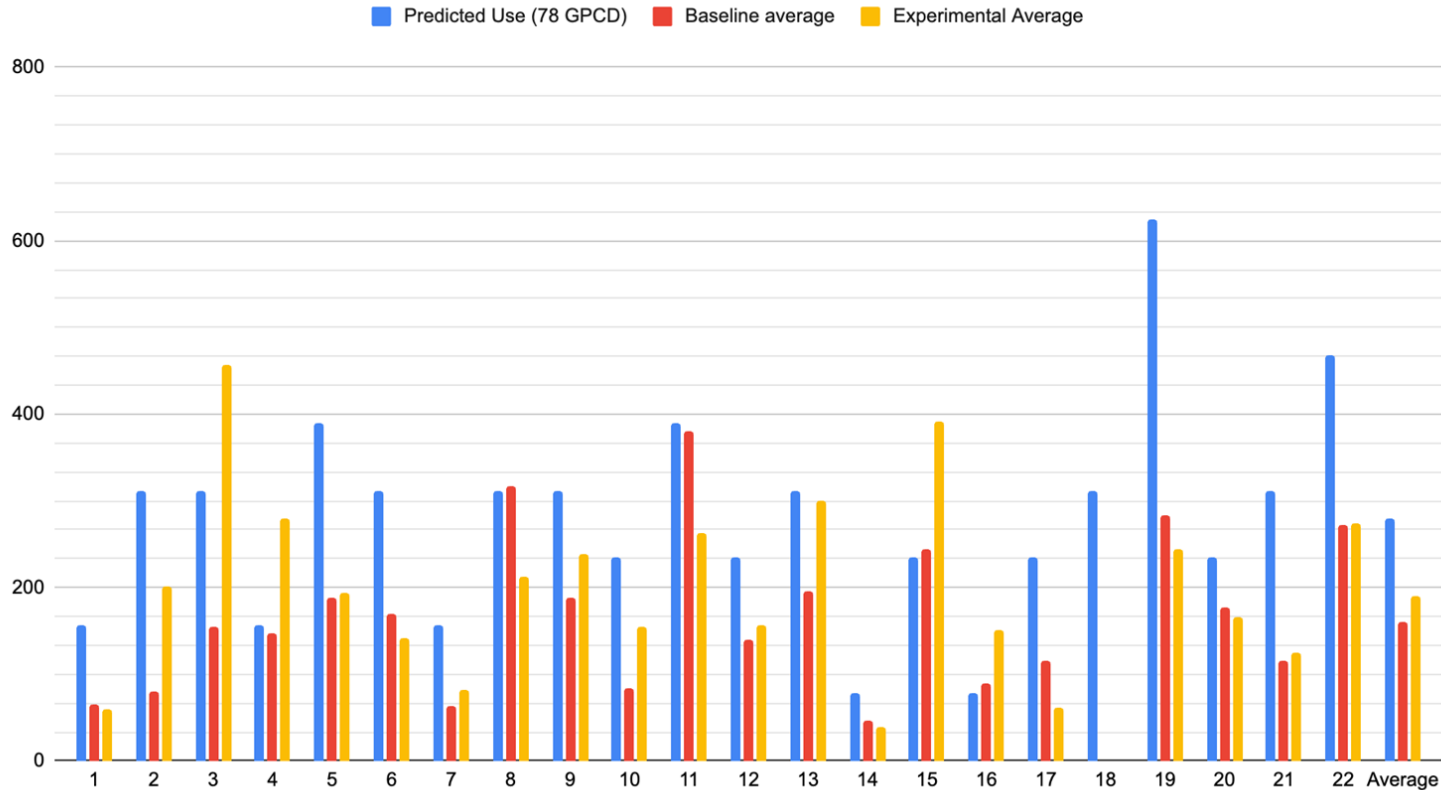
## Water Usage Chart



# Conclusion

Through this experiment it is apparent that just cutting down shower time will not reduce the water usage a lot. I was the only one participating in shortening my showers but in addition to that I was also conscious about turning off the water when I was brushing my teeth and I washed my face in the shower and not the sink. Just doing these practices reduce the water use a little but not as much as I would have liked and we still used a lot of water. These results led me to think what do we do that uses that much water. While going through this experiment and collecting data we had a sprinkler burst and that made my graph shoot up exponentially and that led me to think the sprinkler system and hose uses a lot more water than what we may realize

## How Did Storm Fern Affect Water Use? It went up!



### Daily Water Use Class Averages:

- Predicted: 280.1 gal.
- Baseline - before storm (1/17-19): 159.8 gal.
- Experimental - during storm (1/24-26): 190.5 gal (119.2% of Baseline)



*“MeterHero gives students practice with experimental design, something I’ve noticed is a difficult and abstract set of skills, even for AP students. Using their real-time data, it helps them learn to communicate ideas and connect science practices in the classroom to skills they can use no matter what career path they choose.”*

*- Lauren, IM Terrell Academy, Fort Worth, TX*

*“But, why not  
other classes?!”*

*Many students are not in  
AP Enviro. Science?!”*



Noriega, Leticia A <lnorie@neisd.net>

Wed, Feb 25, 11:48AM (1 day ago)



to nate@lc.meterhero.com, greg.wukasch@saws.org, angelica.zuniga@saws.org, success@stemhero.com

Good afternoon,

Thank you for sharing your time and the MeterHero program with me. I shared a bit of the information with my specialist team and we are ready to dig a little deeper.

We feel that the program is a perfect fit for our 7<sup>th</sup> graders who need a little extra TLC-thier not the new 6th graders nor are they the "veteran" 8th graders. MeterHero could provide them with an experience that they can own and be proud of. And for that, we are truly excited!

We'll be in touch. I'd also like to extend a big "Thank You!" to SAWS for sponsoring this partnership. What a wonderful and wise investment in the education of our students!

With appreciation,

**Leti Noriega**

NEISD Assistant Director of Science K-12

North East ISD

8961 Tesoro Drive

San Antonio, Texas 78217





**NEISD Environmental Systems Year at a Glance**



Spring Semester							
Unit Title	Unit 3: Humans & the Environment		Unit 4: Earth's Resources			Unit 5: Toward a Sustainable Future	
	Natural Changes	Human Impact	Land Resources	Water Resources	The Atmosphere	Energy Conservation	Waste Management
Time	1-2 weeks	3-4 weeks	3-4 weeks	3-4 weeks	3-4 weeks	2-3 weeks	1-2 weeks
Understandings	Earth's environments have been undergoing natural changes since its formation.	Humans impact environmental systems through emissions and pollutants.	Economic and ecological consequences influence the choices made to manage land resources.	Economic and ecological consequences influence the choices made to manage water resources.	Economic and ecological consequences influence the choices made to manage resources that impact our atmosphere.	Human activities can positively and negatively affect the environment and resource availability.	Human activities can positively and negatively affect the environment and resource availability.
TEKS	E.9ABC	E.10ABCDE	E.6ACDE	E.6BCDE	E.6CDE; 9DE	E.11ABC	E.6F

*“But, what about results?  
We can’t afford just a  
feel good thing!”*

# Engagement Over Weeks



**\*Total Student and Teacher Actions**  
 \*Only counts engagements online with the MeterHero Dashboard

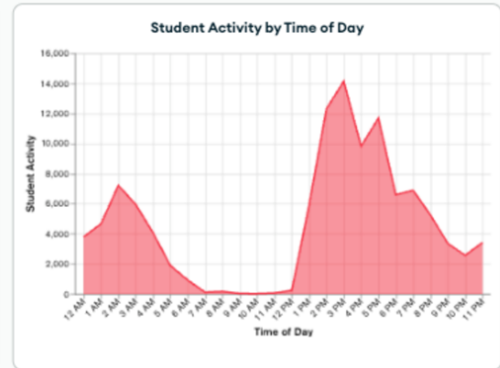
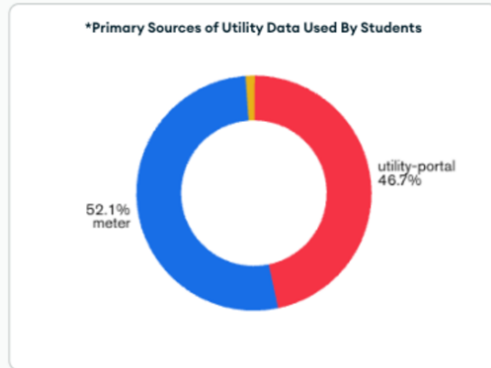
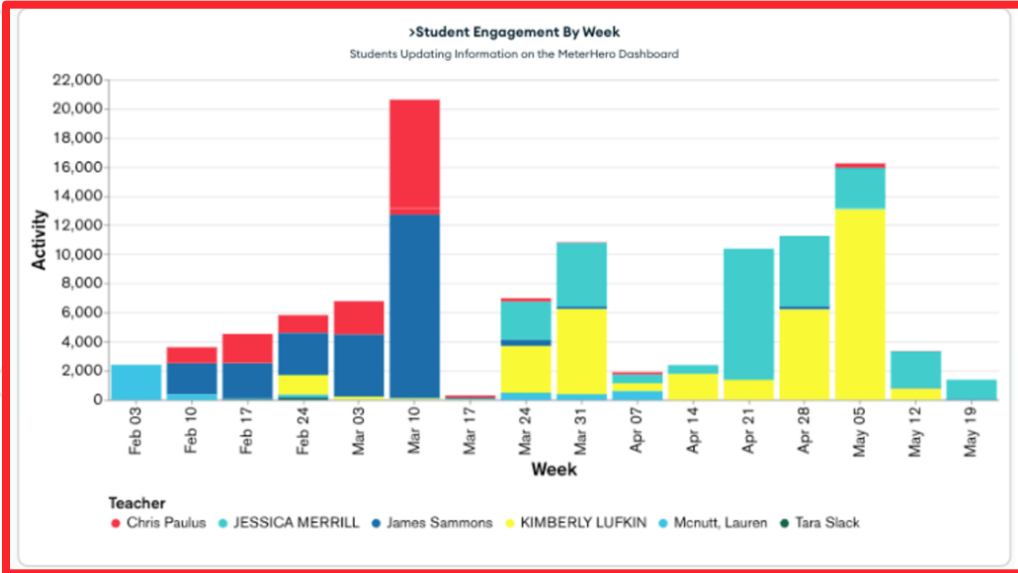
# 106,309

**Percent Conservation**  
 Reduction in Water Consumption

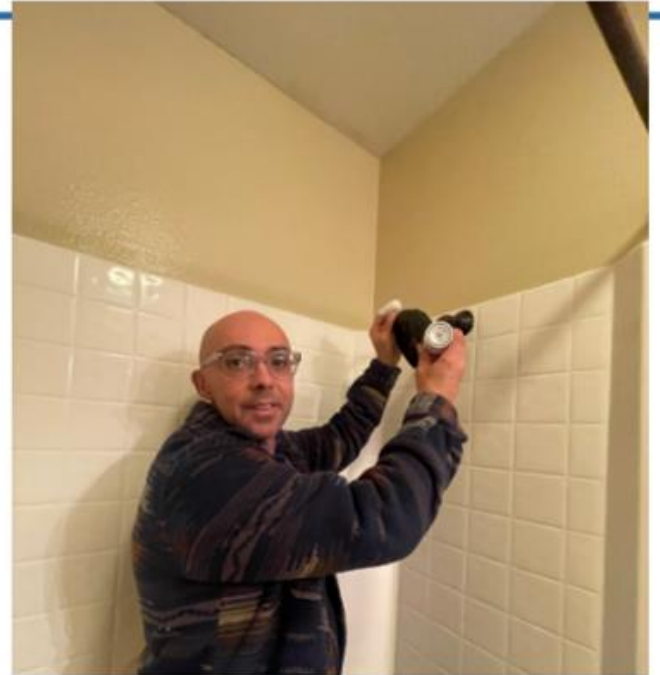
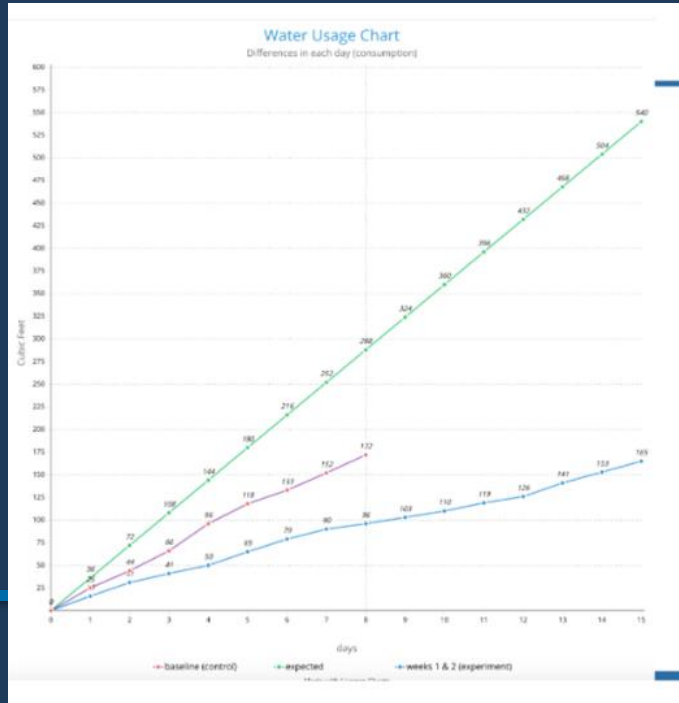
# 23.33%

**Gallons Saved**  
 90 Day Projection

# 2,218,784



***“I would like to thank my family, especially my brothers, who usually aren’t willing to help out with this kind of thing.” - Student***



# Demand Reduction



**\*Total Student and Teacher Actions**

\*Only counts engagements online with the MeterHero Dashboard

106,309

**Percent Conservation**

Reduction in Water Consumption

23.33%

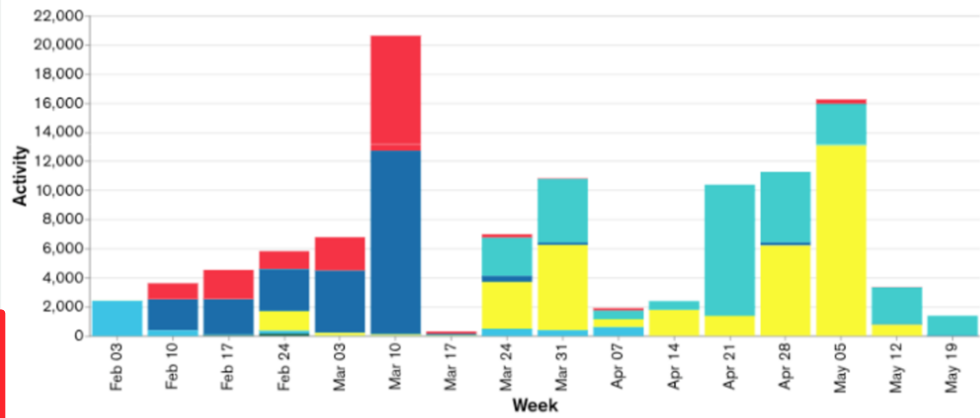
**Gallons Saved**

90 Day Projection

2,218,784

**>Student Engagement By Week**

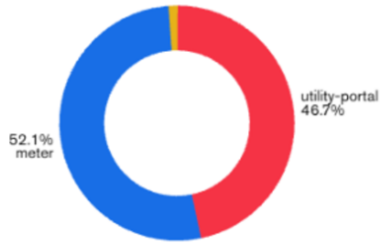
Students Updating Information on the MeterHero Dashboard



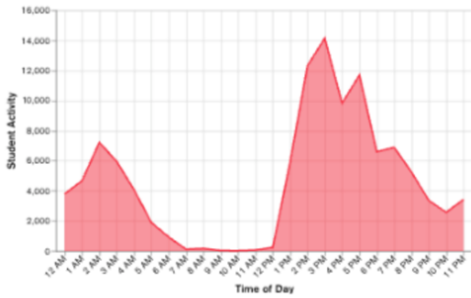
**Teacher**

- Chris Paulus
- JESSICA MERRILL
- James Sammons
- KIMBERLY LUFKIN
- Mcnutt, Lauren
- Tara Slack

**\*Primary Sources of Utility Data Used By Students**



**Student Activity by Time of Day**



***“Carrying out this experiment forced me to confront just how much of our households’ water disappears into the lawn without anyone noticing... My family will continue with our new 3 day schedule and has implemented other changes to our watering system.”***

***- Student***

# Drive AMI adoption, programs, and good will

**METER HERO**

Filter by #:

- Bernal Middle School 0 readings
- Electric meter Stage: 1
- Bernal Middle School 0 readings
- Gas meter Stage: 1
- Bernal Middle School 0 readings
- Water meter Stage: 1

San Antonio Water System  
MAKING SAN ANTONIO WATERFUL  
SAWS.ORG/WATERFUL

CAREERS PROGRAMS SOCIAL  
UTILITY PORTAL VIRTUAL TOUR

CONNECT H<sub>2</sub>O

### Residential Programs & Rebates

SAWS developed these water-wise programs and rebates to encourage conservation, saving you a lot of green.



# AMI Portal Adoption



**\*Total Student and Teacher Actions**  
 \*Only counts engagements online with the MeterHero Dashboard

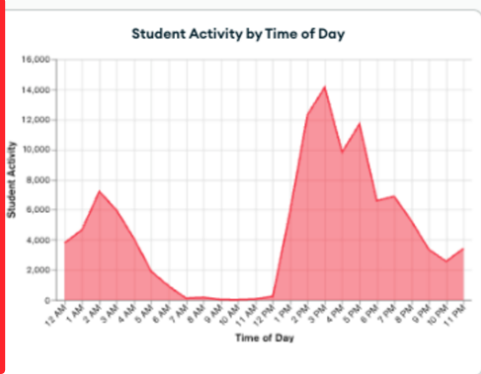
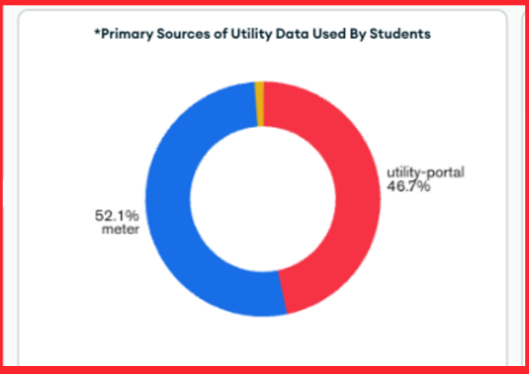
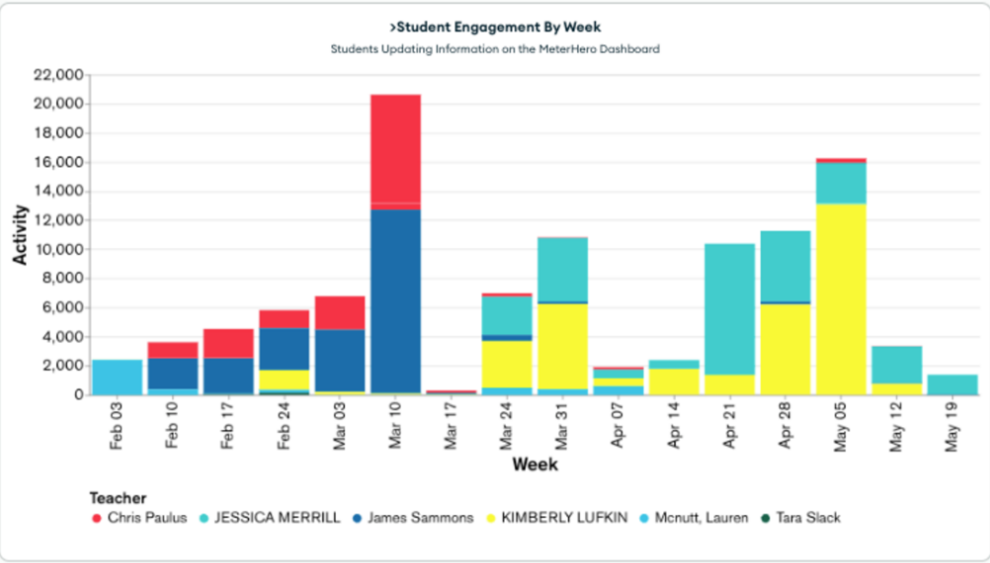
# 106,309

**Percent Conservation**  
 Reduction in Water Consumption

# 23.33%

**Gallons Saved**  
 90 Day Projection

# 2,218,784



Prior to this experiment I had no idea that we were using so much water from sprinklers. It wasn't until after I created an EyeOnWater account to track my water usage that I noticed that I was using around 10,000 gallons of water per week! After realizing this fact, I decided to base my experiment around the idea of reducing the average water usage from my sprinklers.

## Abstract

Excessive water usage is an ongoing problem in many households that is often neglected. This is especially because these individuals don't know how to check their water usage, thus they don't know they are contributing to this great problem of unrestrained water depletion. This study sought to discover how much water one can save by simply decreasing the output of water dispensed from a singular source category. For this experiment, in particular, the water source being manipulated was the sprinkler system. Sprinklers that were in close proximity to one another were disabled, as there was no need to utilize all of our sprinklers when using fewer, spaced-out sprinklers was just as effective at ensuring that vegetation on the property was receiving a sufficient supply of water. All sprinklers also had their run times reduced to only 10-15 minutes per use (when they were previously running for 15-20 minutes). The results indicated a massive decrease in overall water consumption, as water exhaustion dropped nearly seven-fold after the experiment was carried out. An average of a little over 1,000 gallons of water were being saved per day after the implementation of this experiment and there were no negative consequences to the local vegetation that stemmed from the execution of the procedures. These results demonstrate how easy and low-maintenance it can be to reduce one's overall water consumption. By increasing awareness of how common of an issue excessive water depletion is, many can contribute in their own ways to save water in simple, yet effective ways, leading to incredibly beneficial impacts on our environment.

## Objective

The purpose of this experiment is to determine how much water is being conserved by manipulating water usage of sprinklers on my property.

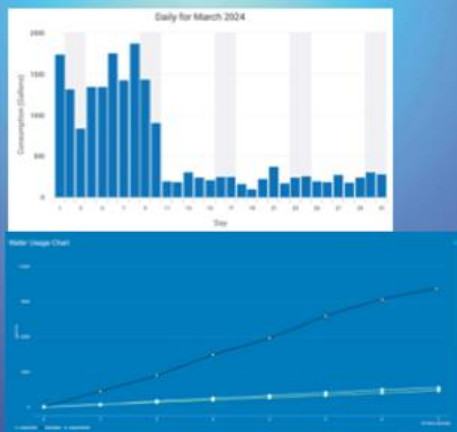
## Background/Introduction

Prior to this experiment I had no idea that we were using so much water from sprinklers. It wasn't until after I created an EyeOnWater account to track my water usage that I noticed that I was using around 10,000 gallons of water per week! After realizing this fact, I decided to base my experiment around the idea of reducing the average water usage from my sprinklers.

## Methods

For my research project, I decided to reduce the average water usage coming from the sprinklers on my property. My hypothesis prior to the investigation was that if I disable sprinklers that are already in close proximity to one another and decrease the amount of time each sprinkler runs by 5-10 minutes each, then my overall water consumption will decrease because less water is being utilized on a weekly basis. The quantity of water used for other daily tasks remains constant, as it is only the independent variable of the water consumed from the sprinklers that will be impacting the dependent variable of the overall water usage succeeding the first day of testing the experiment.

## Results



The data taken from both MeterHero and EyeOnWater clearly depict the vast differences in daily water consumption from both before and after the execution of the experiment. Nearly 7 times as much water was being conserved subsequent to the first day of enforcing the experiment.



The following image is the sprinkler controller that manages the amount of water being expelled from the sprinklers and for how long those sprinklers ran

## Conclusions

This experiment has showed me how much water sprinkles really use up and made me and my family realize that by simply cutting down on the number of sprinklers we utilize and lowering the time by as little as 5-10 minutes can make a huge impact on the amount of water we use (and the price of our water bill).

## Recommendations

What I would recommend to anyone who may be interested in performing experiment, I recommend that whatever water source(s) you chose to decrease the usage of, that it is one that the data would remain consistent throughout. For example, with my sprinkler experiment the weekly data remained consistent throughout because my sprinklers were on a set timer, making it so that the same quantity of water would be used per session, increasing the overall accuracy of the results due to this consistency within the data.

## Acknowledgements

Special acknowledgements are extended to Mrs Lufkin, EyeOnWater, MeterHero, Tarrant Regional Water District, and City of Southlake Water Department whose various contributions have been instrumental in facilitating the implementation of this experiment.

## References

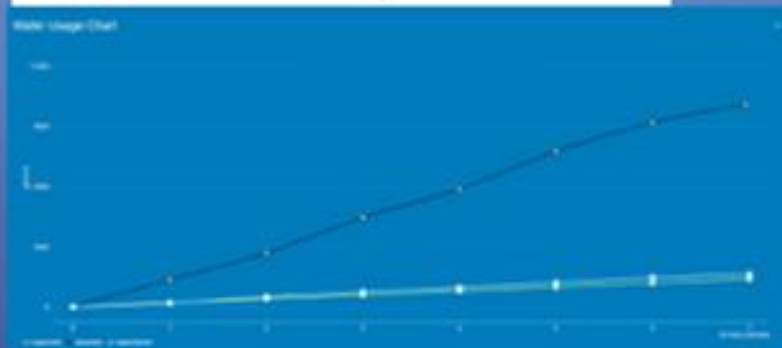
- <https://meterhero.com/>
- <https://www.eyeonwater.com/signup>

water were being saved per experiment and there were no indication that stemmed from the results demonstrate how to reduce one's overall water usage. How common of an issue do you contribute in their own ways, leading to incredibly

to determine how much water usage of

## ction

area that we were using so much water until after I created an experiment. I noticed that I was using less water per week! After my experiment around the area from my sprinklers.



The data taken from both MeterHero and EyeOnWater clearly depict the vast differences in daily water consumption from both before and after the execution of the experiment. Nearly 7 times as much water was being conserved subsequent to the first day of enforcing the experiment.

## Recommend

What I would recommend in performing experiments is to use a source(s) you chose to that the data would be consistent. For example, with my sprinklers, with my sprinklers remained consistent throughout the experiment. I used a set timer, making the water would be used per second of the results due to this

## Acknowledg

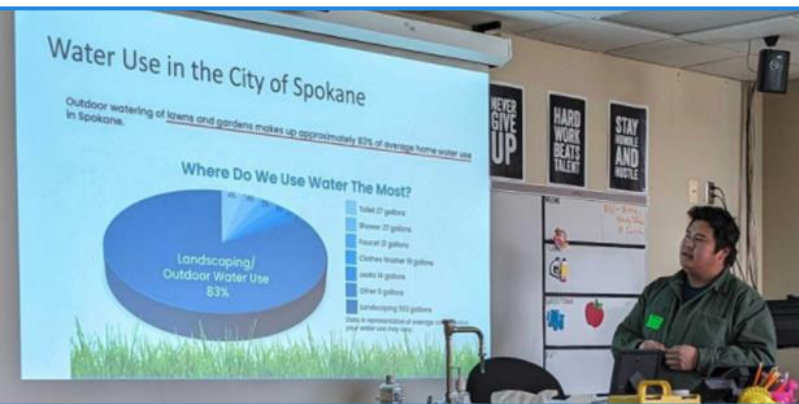
Special acknowledgements to Lufkin, EyeOnWater, Midland Regional Water District, and the Water Department who have been instrumental in the implementation of this e

## References

<https://meterhero.com>  
<https://www.eyeonwa>

# Without losing your marbles!

“I had lots of fun teaching APES students at Carroll today! Kids were great.” - Betsy, TRWD



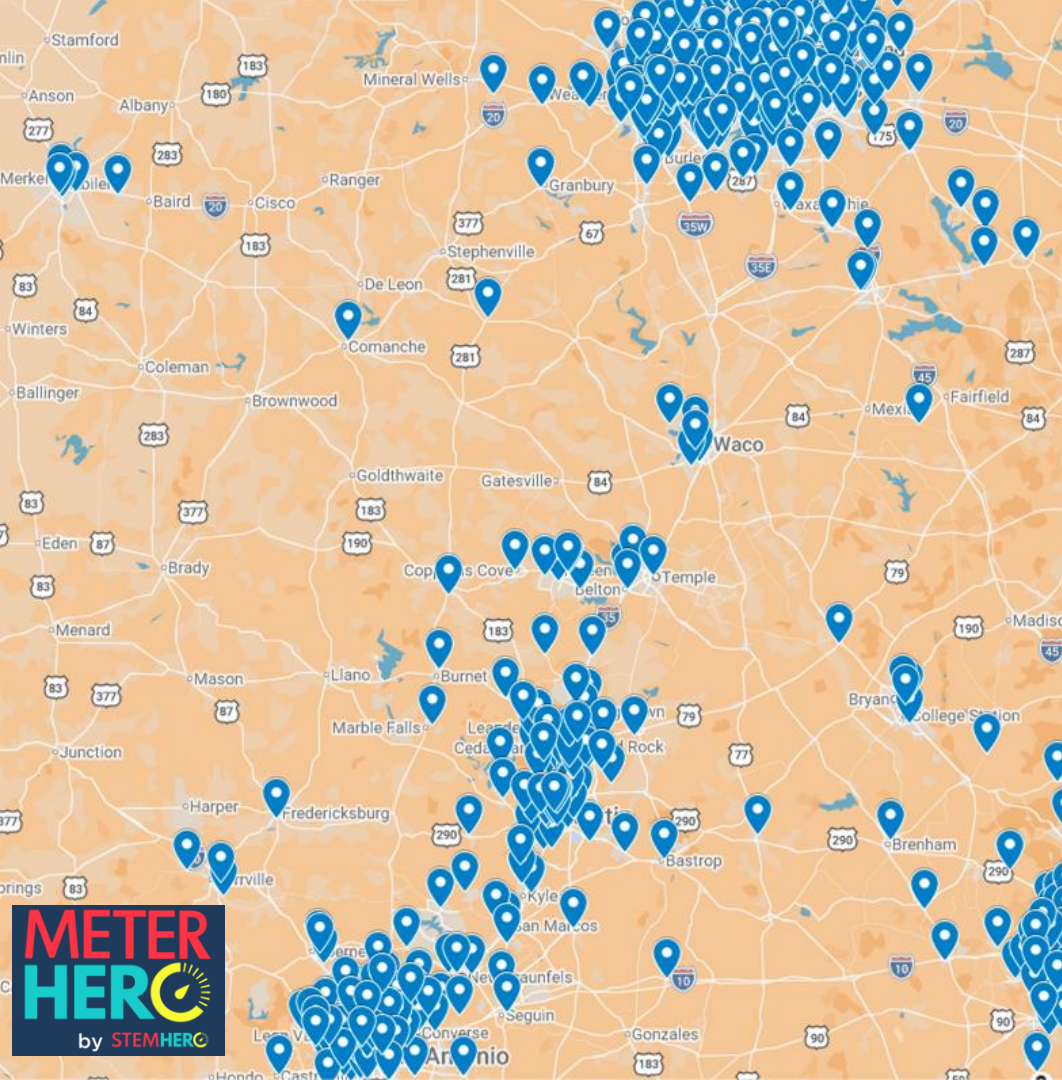
## Hourly



*"I pulled up my home's MyWater account with William (Granger) on the video call. In front of all the students he helped me spot a leak! The kids were really into it in the chat and I told them that **this is a service they should all check out with their families**" -- Senna*

# Lessons Learned:

- 1) Follow teachers' lead
- 2) Keep it real
- 3) But make sure everyone can participate
- 4) And don't forget about those utility benefits

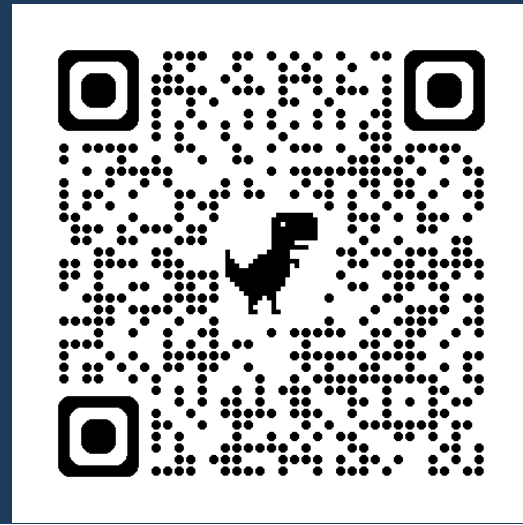


# Nate Conroy

Utility + School Matchmaker

nate@STEMhero.com

How many of your local schools can participate?





# **Beyond Leak Alerts: Leveraging AMI to Engage Families in Unexpected, Creative, and Fruitful Ways**

*Nate Conroy, STEM Hero*